

EMiZON

The Smart Way to Secure Alarm Signalling

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For assistance

call the Global 21 Commissioning Desk on:

1300 307 403

Global 21
ready for
service

Check list

Site visit -

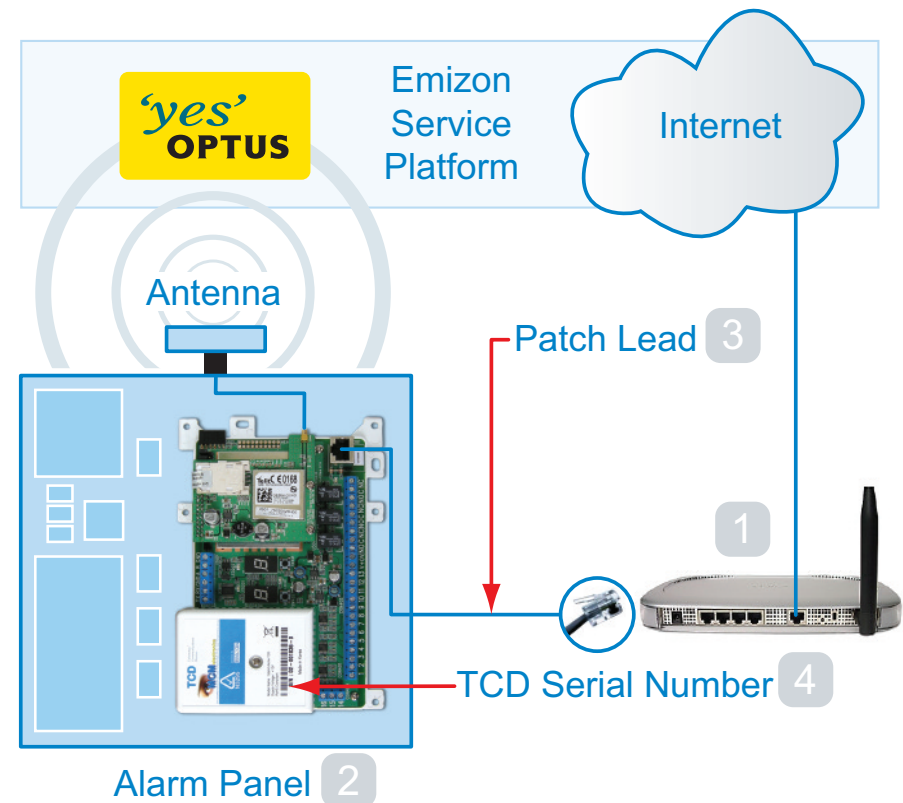
Check the premises has:

- ✓ An internet-enabled broadband connection
- ✓ Access to a router **1** with a spare Ethernet (RJ45) port connection
- ✓ Sufficient Optus signal strength at the panel **2**
- ✓ You may also want to complete the [Global 21 Customer IT Survey Form](http://www.emizon.com.au/global21-customer-it-surveyform.pdf), available to download from the IZone section of the website: www.emizon.com.au or by clicking on the link: www.emizon.com.au/global21-customer-it-surveyform.pdf

Installation -

Check the premises has:

- ✓ Purchased a MCM TCD
- ✓ Placed an order for Global 21 with a participating monitoring centre 21 hours or more in advance
- ✓ Run a patch lead **3** (Cat 5 UTP cable RJ45 terminated) to connect the TCD to the router
- ✓ Read the [Quick Start Guide](#) and called the Global 21 support line on 1300 307 403 if you need help



Notes:

- A. Additional ports can be made available by using a hub, available from IT suppliers.
- B. To check signal coverage at the panel **2** use an Optus connected mobile or the signal strength diagnostic facility on the TCD; here a reading of 9 or more is usually adequate.
- C. Cat 5 patch leads **3** are available from distribution in 1.5m / 3m / 10m lengths. Specific lengths can be made on site using a crimp tool. For domestic premises, an easy way to connect the TCD to the router is to use Ethernet over Mains. This system uses two plug in devices; plug one into a mains socket near the router, and the other into a socket near the alarm panel. Then use a patch cable to connect from the plug in device to the router and panel thus avoiding the need for long cable leads.
- D. To commission the TCD you will need the TCD serial number **4**. Your monitoring centre will then match this number with the customer account.