

Ready for Service Check List

Site visit - Check the premises has:

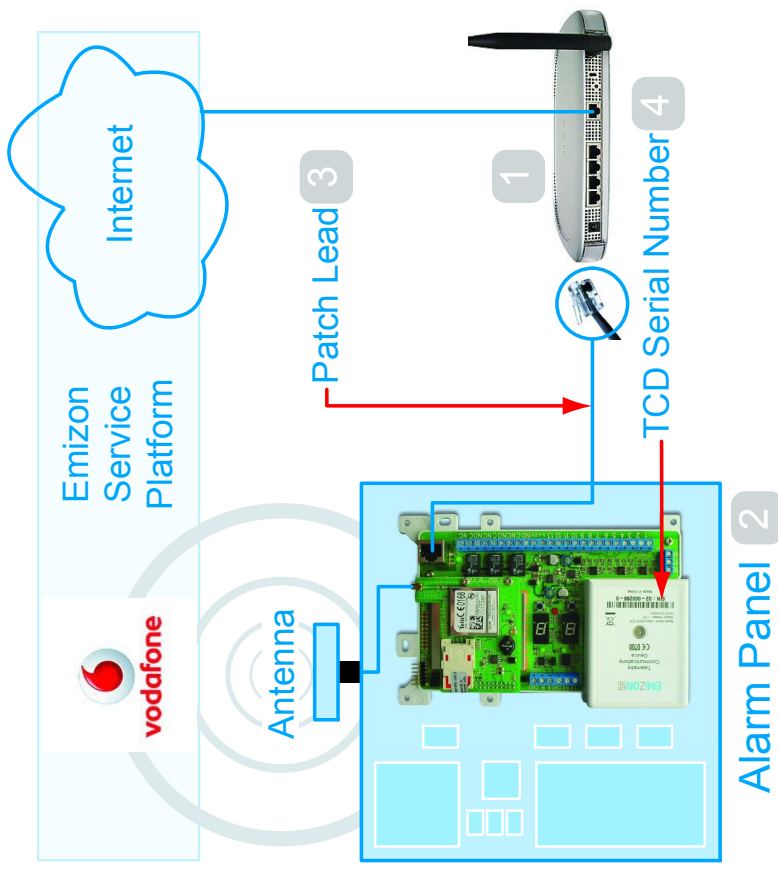
- An internet-enabled broadband connection
- Access to a router **1** with a spare Ethernet (RJ45) port connection
- A completed [Customer IT Survey Form](#), complete or download at emizon.com/surveyform/
- Sufficient GPRS signal strength at the panel **2**

Installation - Check you have:

- Purchased your TCD from orders@emizon.com
- Placed order for Emizon IP with your ARC 24 hours in advance
- A patch lead **3** Cat 5 UTP cable RJ45 terminated to connect the TCD to the router
- Read the [Quick Start Guide](#) and called the Emizon commissioning desk for support with your first install

For assistance

Call Emizon on: **0844 412 9009**



Notes:

- Additional ports can be made available by using a hub, available from IT suppliers.
- To check signal coverage at the panel **2** use www.vodafone.co.uk/coverage. On site press the mode button to access the diagnostic facility on the TCD; a reading of 12 or more is acceptable. Extension antenna cables are available from orders@emizon.com.
- Cat 5 patch leads **3** are available from distribution in 1.5m / 3m / 10m lengths. Specific lengths can be made on site using a crimp tool. For domestic premises, an easy way to connect the TCD to the router is to use Ethernet over Mains. This system uses two plug in devices; plug one into a mains socket near the router, and the other into a socket near the alarm panel. Then use a patch cable to connect from the plug in device to the router and panel thus avoiding the need for long cable leads.
- To commission the TCD you will need the TCD serial number **4**. Your ARC will then match this number with the customer record.